BAIKOR

COMPANY POLICIES · EDITION NOV. 2026

QUALITY POLICY

BAIKOR WORLDWIDE, S.L. considers its first priority to be ensuring the profitability and continuity of the business for the benefit of everyone who works in the company. To achieve this, we consider the following principles, which make up our quality policy, to be essential:

01 Achieve the highest levels of customer satisfaction by becoming more efficient every day and offering the best products and services.

02 Meet all requirements, including the legal and regulatory requirements associated with the product and our industrial activity, by complying with ISO 9001 and the Pressure Equipment Directive (PED) 2014/68/EU.

03 Continuously improve the effectiveness of the quality management system.

04 Management is aware that this customer focus cannot be achieved without everyone taking part in the continuous improvement of quality. It therefore takes personal leadership, promotes teamwork and is committed to developing an open company culture that enables everyone to take part in our shared company project.

05 Management considers it a basic and fundamental condition to guarantee the protection and improvement of the health and safety conditions of everyone who works in the company every day.

06 Management believes that our future development requires a constant commitment to protecting the environment.

Management will ensure that these quality principles are known and understood by everyone in the organisation and applied in all its activities, and that the policy is deployed through annual objectives.

THE QUALITY POLICY

- Is communicated and explained to everyone in the company. Each new employee receives an explanation and a copy when they join. It is also displayed in several areas of the company.
- Is reviewed at least once a year during the management review of the quality system, to ensure it remains suitable.
- Each new revision is communicated to staff and displayed as described above.

IÑIGO GOÑI
Managing Director
Arbizu, 10 November 2026